



**PARKING**  
OF BALTIMORE CITY  
**AUTHORITY**



Driving  
Baltimore  
Forward for...

**15 YEARS!**



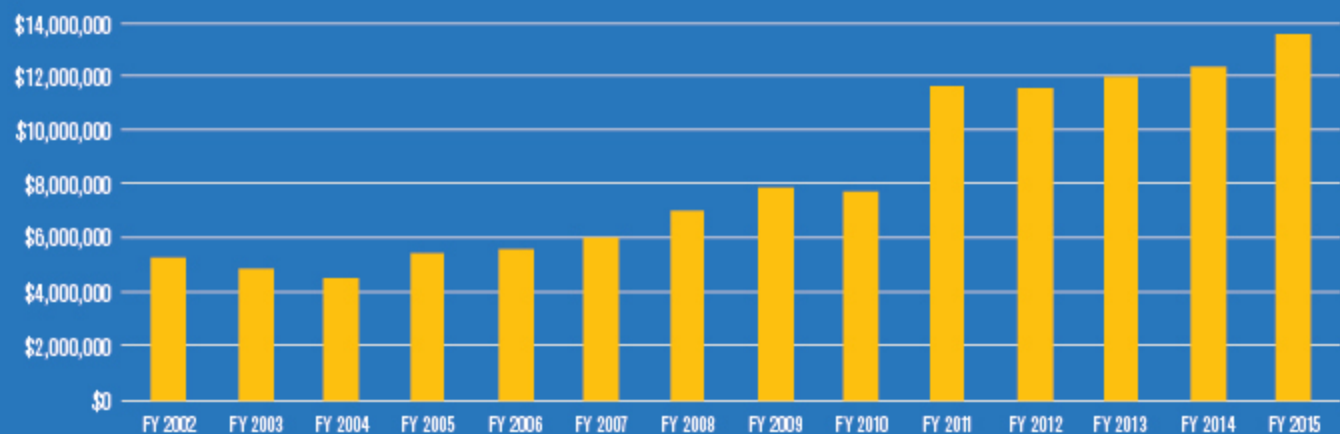
The mission of the Parking Authority of Baltimore City is to find, or create, and implement parking solutions for Baltimore City, and to be the resource on all things “parking” in Baltimore.



### PABC Facilities Revenues from 2002 to 2015 (Actual)



### PABC Meter Revenues from 2002 to 2015 (Actual)





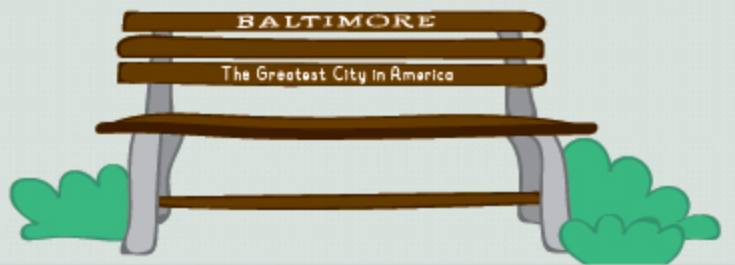
# Driving Baltimore Forward for... 15 YEARS!



## Before the Parking Authority of Baltimore City existed...

City owned garages had a reputation for being dangerous, dirty & poorly maintained, and parking meters and their rates had gone unchanged since they were installed.

## But 15 years ago, that began to change...



**2000**

- Mayor & Baltimore City Council passes Ordinance 2000-71 creating the Parking Authority

**2001**

- PABC begins operations

**2003**

- Office moved to current location in street level retail space with walk-in customer service desk
- 6 garages converted to cashierless operations
- Online renewal system launched for residential permits

**2004**

- 70 EZ Park Meters that accept credit cards introduced
- 11 of 14 garages become fully automated
- Current Executive Director hired
- Garage upgrades made to flooring, elevators, lighting & security
- Monthly garage parkers can begin using credit cards

**2005**

- Fleet & Eden Garage built & opened
- Department of Finance recommends expanding EZ Park Meter program

**2006**

- PABC reauthorized by the Mayor & City Council. Sunset clause removed.
- First in the US chip coin pay on foot system launched at 3 city owned garages
- Reverse angle parking introduced in Hampden, adding 125 spaces
- City owned garages are models of cleanliness & safety
- 5 new City owned garages are built since 2000

**2008**

- Parking meter rates adjusted to encourage availability of parking spots
- 39 Residential Permit Parking areas
- City owned garages undergo structural surveys by structural engineering firm
- Bike racks installed at Penn Station Garage & toppers added to parking meter poles to create more bike parking
- First full-time employee hired for Reserved Residential Handicapped Parking Program

**2009**

- Emails sent to RPP customers with renewal information
- Planning division created
- Bike Parking Room added to Lexington Street Garage
- PABC adds tables & chairs, umbrellas and plantings to Penn Station Plaza
- Partnered with Mayor's Commission on Disabilities to combat abuse of disability placards

**2010**

- RPP customer service area expanded, reconfigured with computer and printer to print documents
- Valet regulations bill passed
- Motor Coach Parking Facility opened that allows RV's, motorcoaches and tour buses to park off street with lounge for drivers
- Stairwells improved and roof repaired at West Street Garage
- Expansion joints & traffic coating repaired at Arena Garage
- PABC assists with placement of 79 Zipcars, 11 of which are in food deserts

**2011**

- 783 EZ Park Meters
- Electric Vehicle charging stations added to 8 City owned parking garages
- 64% of Zipcar Baltimore members got rid of a car or avoided purchasing a car

**2012**

- 713 EZ Park Meters creating 700 additional parking spaces
- 1,476 Reserved Residential Handicap Parking spaces
- 41 RPP areas and 30,857 permits issued
- Reserved Residential Handicap Parking space application process reduced from 6-18 months to less than 30 days

**2013**

- Car sharing launched by introducing 18 Zipcars on street
- 3,407 lighting fixtures replaced in garages with brighter, more energy efficient bulbs
- Bicycle parking added to 5 garages
- PABC supports launch of Charm City Circulator with stops near 6 City owned garages

**2014**

- Phase I of ProjectSPACE launched
- Hundreds of smart single space meters added to allow credit card payments

**2015**

- 870 EZ Park Meters
- Website launched to improve RPP permit renewals
- Website launched for monthly parkers to manage & pay bills (payments.bcparking.com)
- BaltimoreParking.com website launched to help parkers find, reserve and pay for parking in Baltimore

**2016**

- All 918 EZ Park Meters are upgraded from 2G to 3G communications to assist credit card transactions





**While the Parking Authority strives for excellence in all things “parking” in Baltimore City, the following parking related matters are NOT handled by PABC:**

- Parking Enforcement** ..... Department of Transportation: (410) 396-6802
  
- Parking Sign Shop** ..... Department of Transportation: (410) 396-6802
  
- Curb Lane Closures/Meter Bagging** ..... Office of Minor Privileges,  
*(Moving trucks, portable storage containers, construction)* Department of Transportation: (410) 396-4508
  
- Parking Meter Removal** ..... Office of Minor Privileges,  
Department of Transportation: (410) 396-4508
  
- Parking Meter Bagging** ..... Office of Minor Privileges,  
Department of Transportation: (410) 396-4508
  
- Single Space Meter Collections** ..... Bureau of Revenue Collections: (410) 396-4080
  
- Parking Ticket Collections** ..... Bureau of Revenue Collections: (410) 396-4080
  
- Parking Fines Request for Review/Trial** ..... Bureau of Revenue Collections: (410) 396-4080



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